

'I want my money': People spend hours in line outside Atlanta tax center for IRS help



Atlanta IRS tax assistance center (n/a)

By [Brittany Ford](#)

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ATLANTA, Ga. (Atlanta News First) - Long lines wrapped around Atlanta's Tax Assistance Center Saturday morning.

The [IRS held extended hours](#) ahead of Monday's tax deadline. People were able to speak one-on-one with an IRS representative at the event.

People were camped out in lawn chairs as early as 6 a.m. ahead of the 9 a.m. event — and many told Atlanta News First that they didn't come by choice.

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"All I need to do is verify my identity, and that's it. It's a tiny process," one attendee said.

A majority of the people in line had received an email or letter from the IRS stating they had to verify their identity in person. The notification went on to say their refund was being held until they did so.

Tynecia Thomas, another attendee, claims she's gotten the run-around from the IRS and had no other choice but to wait.

"[I] kept calling the phone numbers. It's such a hassle just to get through the phone numbers and get information about what's going on and what you need to do," she said. "I want my money. I work for this money, it's my money, and I want it now."

Atlanta News First reached out to the IRS regarding Saturday's long lines but did not immediately hear back.

The IRS plans one additional Saturday opening on May 18.

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